Chad Koslovsky

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View my resume and work: https://smartling.koslovsky.xyz

Web Integrations Support Engineer | Smartling

Cover letter

Hi Smartling team,

The part of this role that caught my attention is keeping an integration working as the customer's site changes. At Front Range Internet, I ran hosted web services and handled NOC escalations. It wasn't enough to find that a page was broken. I needed to work out whether the issue was in the app, the request path or the infrastructure, then give the customer and the next engineer a clear explanation.

I've loved making computers do useful things since I was a kid. It felt like magic then, and I still get that feeling when a good diagnostic takes a recurring problem off someone else's plate. I built repeatable checks and self-service tools for hosting customers, and I've carried that habit into Technomancy, where I work directly with clients from deployment through production support.

I'd bring that practical experience with browser-to-backend troubleshooting, proxies, DNS, TLS and customer communication to Smartling's web integrations. I like leaving behind a reproducible test or a small tool, not just a closed ticket.

Thanks,
Chad Koslovsky